

Survivor advocacy and culturally responsive support

Version 3 | Reviewed September 16, 2026

A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

Survivor advocacy and culturally responsive support

Cleveland Rape Crisis Center

24-hour support for sexual-violence survivors, plus trafficking-specific services and a drop-in center.

Phone: 216-619-6192, 440-423-2020, 855-431-7827

Service

Confidential support, counseling, and advocacy for sexual-violence survivors, trafficking-specific services, and a drop-in center.

Eligibility

Adult survivors and people seeking information or support. Ask about the appropriate service without requiring unnecessary disclosure.

Intake

24-hour support: call or text 216-619-6192 or 440-423-2020. Trafficking hotline: 855-431-7827. Drop-in center: 10450 Superior Avenue.

Confirm before you send someone

Confirm drop-in hours and access needs. This is not a guaranteed residential shelter. Advocates can discuss safety and housing referrals.

Sources: <https://clevelandrapecrisis.org/contact/> <https://clevelandrapecrisis.org/services/trafficking/>

Journey Center nonresidential services

Domestic-violence advocacy, trauma therapy, support groups, and justice-system help.

Phone: 216-391-4357

Service

Domestic-violence advocacy, trauma therapy, support groups, justice-system assistance, and housing-related support.

Eligibility

Adult survivors of domestic violence. Program-specific eligibility and screening apply.

Intake

Call 216-391-4357 to request the needed service and establish a safe way to communicate.

Confirm before you send someone

Ask whether shelter residence is required for the requested service and whether interpretation or the Latina Domestic Violence Project would be helpful.

Sources: <https://www.journeyneo.org/>

ASIA social services and Ahimsa

Multilingual social services, survivor support, and legal-service navigation.

Phone: 216-881-0330

Service

Multilingual social services, survivor support, interpretation, and legal-service navigation.

Eligibility

Immigrant, refugee, and native-born community members. Program-specific geographic, income, or legal-case criteria may apply.

Intake

Cleveland social services: 216-881-0330. Explain the need and preferred language. Ask for Ahimsa for survivor support or legal-service intake.

Confirm before you send someone

Confirm scope, cost, and appointment requirements. Health-clinic appointments use 216-361-1223.

Sources: <https://www.asiaohio.org/>

