

Specialized shelter and medical respite

Version 3 | Reviewed September 16, 2026

A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

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The City Mission Laura's Home

Waiting list

Crisis housing for single women and mothers with children. Currently a waiting list.

Phone: 216-472-5500, 216-674-6700, 211

Service

Christ-centered crisis housing for single women and mothers with children.

Eligibility

Adult women, including adult mothers accompanied by children. Program screening applies.

Intake

Call 216-472-5500. The Get Help page reports a full program with a waiting list. Women must call to join it. Website inquiries do not add someone to the list.

Confirm before you send someone

Treat this as a waitlist referral, not an available bed. Use Coordinated Intake or 211 for an urgent shelter need.

Sources: <https://thecitymission.org/get-help/>

Journey Center for Safety and Healing

Confidential emergency shelter for people escaping domestic violence.

Phone: 216-391-4357

Service

Confidential emergency shelter and advocacy for people escaping domestic violence.

Eligibility

Adult survivors seeking safety, with or without accompanying children. The helpline assesses household and safety needs.

Intake

Call the 24-hour helpline at 216-391-4357. Ask for emergency shelter screening and a safe plan for arrival.

Confirm before you send someone

Confirm arrangements for men, transgender, or nonbinary survivors and accompanying dependents directly. Do not disclose a shelter address or leave an unsafe voicemail.

Sources: <https://www.journeyneo.org/emergency-shelter>

Joseph and Mary's Home

Medical respite after hospital care. Not general overnight shelter.

Phone: 216-685-1551

Service

Medical respite for adults experiencing homelessness who are ready to leave hospital care but cannot safely recover on the street or in a standard shelter.

Eligibility

Adults with acute, short-term medical recovery needs. Clinical review determines fit. This is not general overnight shelter or an inpatient hospital.

Intake

Call 216-685-1551 and request the current medical referral process. Ask the discharge planner or treating clinician to coordinate records. Public address: 2302 Community College Avenue.

Confirm before you send someone

Confirm nursing needs, functional independence, medications, equipment, and bed acceptance before discharge.

Sources: <https://jmhome.org/>

