

Transportation beyond the regular bus

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A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

Transportation beyond the regular bus

Match the ride to the client's municipality, mobility needs, and trip purpose before scheduling. For an insured client, use the transportation or member-services contact on the current plan card. Ask whether the trip is covered, who books it, how much notice is required, and whether wheelchair transport or an attendant is authorized. Get a trip number and return-ride instructions. A medical ride benefit should not be assumed to cover grocery trips. Also review RTA paratransit, Options for Independent Living, and aging-service entries.

Senior Transportation Connection

Rides through a local partner. No same-day or next-day rides are listed.

Phone: 216-265-1489, 216-664-2833, 216-521-1515

Service

Transportation through participating municipalities and organizations. Permitted trips and fares depend on the sponsoring partner.

Eligibility

Primarily adults 60 or older. Some partners include younger adults with disabilities. Residents of assisted-living or nursing facilities are excluded by the published enrollment guidance.

Intake

Enroll through the local partner. Cleveland: 216-664-2833. Lakewood: 216-521-1515. Maple Heights: 216-587-9602. Shaker Heights: 216-491-1360. Solon: 440-349-6363. Other communities: use the enrollment list or call 216-265-1489.

Confirm before you send someone

No same-day or next-day rides are listed. Booking can open three weeks ahead. Confirm partner eligibility, fare, allowed destinations, wheelchair needs, and any personal-care-attendant registration.

Sources: <https://www.ridestc.org/how-to-enroll>

