

Additional clinical care and verification leads

Version 3 | Reviewed September 16, 2026

A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

Additional clinical care and verification leads

The Cleveland Clinic entry is a treatment resource. NORA is a referral lead whose current adult program menu was not clear enough to assign a treatment level.

Cleveland Clinic adult psychiatry and psychology

Hospital psychiatric care, IOP, and outpatient psychiatry and psychology.

Phone: 216-444-5812, 216-541-1819, 216-363-2122

Service

Adult hospital psychiatric care, intensive outpatient programs, and outpatient psychiatry and psychology. The department links IOP options at Lutheran and Marymount hospitals.

Eligibility

Adults whose clinical assessment supports the requested service. Specific programs may focus on particular diagnoses.

Intake

Adult psychiatry: 216-444-5812. Psychology: 216-541-1819. Intake and admissions: 216-363-2122. Ask which adult program and site fits the referral.

Confirm before you send someone

Confirm IOP eligibility, schedule, insurance, referral requirements, and availability. A general scheduling line does not confirm an inpatient bed.

Sources: <https://my.clevelandclinic.org/departments/neurological/depts/psychiatry-psychology>

Northern Ohio Recovery Association

Confirm before referral

Call 216-391-6672 and confirm the current adult program before treating this as a completed referral.

Phone: 216-391-6672

Service

Local recovery-service referral lead. This review did not establish a clear current adult program menu, so residential, PHP, or IOP status is not assigned.

Eligibility

Request adult eligibility and current program criteria directly. Do not assume every advertised service accepts all adults.

Intake

Published contact: 216-391-6672, 1400 East 55th Street, Cleveland. Ask for adult intake and current treatment or housing options.

Confirm before you send someone

Confirm the service level, location, licensure, insurance, and intake route before treating this as a completed referral.

Sources: <https://norainc.org/contact/>

ADAMHS directory for a wider treatment search

Use the county directory when the programs above do not fit.

Phone: 216-241-3400

Service

County directory for additional funded behavioral health and recovery providers beyond this guide.

Eligibility

Adults seeking mental health or substance use services. Individual providers determine clinical and funding eligibility.

Intake

Use the directory's service and provider search, or call 216-241-3400. Request adult options at the assessed treatment level.

Confirm before you send someone

Cross-check each provider's current admissions page. Directory inclusion alone does not prove a program is operating, a bed is open, or the client qualifies.

Sources: <https://www.adamhsc.org/resources/finding-help/by-provider>

