

Community mental health and ongoing support

Version 3 | Reviewed September 16, 2026

A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

Community mental health and ongoing support

Murtis Taylor Human Services System

Adult behavioral health and substance use services, with sliding fees.

Phone: 216-283-4400

Service

Adult behavioral health and substance use services, with other family and senior supports.

Eligibility

Adults needing community behavioral health care. Service-specific clinical criteria apply. Sliding fees are based on household size and income.

Intake

Call 216-283-4400 and ask for adult behavioral-health intake or a substance use assessment.

Confirm before you send someone

Confirm outpatient intensity, psychiatry and case-management availability, clinic address, payer, and required documents. No inpatient or PHP level is inferred here.

Sources: <https://www.murtistaylor.org/>

Far West Center

Community mental health in Westlake. The Amherst site is outside Cuyahoga County.

Phone: 440-835-6212

Service

Community mental health care delivered by psychiatry, psychology, nursing, counseling, and case-management staff.

Eligibility

Adults seeking care appropriate to the center's programs. The access office assesses fit.

Intake

For the Cuyahoga County Westlake service, call 440-835-6212 to request care.

Confirm before you send someone

Confirm the adult program, insurance or sliding fees, referral documents, and visit format. Amherst is outside Cuyahoga County. Do not assume PHP availability from older directories.

Sources: <https://www.farwestcenter.com/>

NAMI Greater Cleveland

Peer and family support, education, and referrals. Not crisis care or clinical treatment.

Phone: 216-875-7776, 988

Service

Peer and family support groups, education, information, and referrals.

Eligibility

Adults living with mental health conditions and adult family members or support people. Choose the appropriate group.

Intake

Helpline: 216-875-7776. Published hours: Monday-Thursday 9 a.m.-9 p.m.; Friday 9 a.m.-5 p.m. Register for groups through the calendar.

Confirm before you send someone

Peer support is not clinical treatment, medication management, or emergency response. Use 988 or FrontLine for a crisis. Confirm each group's registration and meeting format.

Sources: <https://namigreatercleveland.org/resources/nami-greater-cleveland-helpline/> <https://namigreatercleveland.org/support-and-education/support-groups/>

