

Additional medical access and benefits

Version 3 | Reviewed September 16, 2026

A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

Additional medical access and benefits

MetroHealth primary care and financial assistance

Primary, specialty, pregnancy, and hospital care. Ask for insurance or financial-assistance screening.

Phone: 216-696-3876, 216-778-7800

Service

Primary and specialty care, pregnancy services, and hospital care across the county.

Eligibility

Adults needing medical care. Coverage and financial-assistance eligibility require screening.

Intake

Primary care: 216-696-3876. General information: 216-778-7800. Request an appointment and ask for help with insurance enrollment or financial assistance.

Confirm before you send someone

Ask about required income and residency documents and medication continuity. Behavioral health uses a separate scheduling number in this guide.

Sources: <https://www.metrohealth.org/>

ASIA International Community Health Center

Primary and behavioral care with language access. Social services use a different number.

Phone: 216-361-1223, 216-881-0330

Service

Primary and behavioral healthcare with culturally and linguistically appropriate services.

Eligibility

Community members, especially people facing language or financial barriers. Sliding-scale care is offered.

Intake

Cleveland health clinic: 216-361-1223, 2999 Payne Avenue, Suite 140. Use Become a Patient online or call for intake and interpretation.

Confirm before you send someone

Confirm adult service availability, interpreter language, coverage, and income documentation. Social-service intake is separate at 216-881-0330.

Sources: <https://www.asiaohio.org/>

MedWish MedWorks clinics

Free medical, dental, and vision clinic events. Register before traveling.

Service

Free medical, dental, and vision clinics and healthcare navigation.

Eligibility

People needing access to care. Each clinic event has its own registration and service limits.

Intake

Use Upcoming Clinics or Find Help on the provider website to register or request navigation.

Confirm before you send someone

This is event-based care, not a daily walk-in clinic. Confirm the date, venue, adult services, and registration before traveling.

Sources: <https://www.medwish.org/>

Ohio Medicaid and public benefits

Health coverage plus screening for cash and other public assistance.

Phone: 844-640-6446

Service

Health coverage application plus screening for cash and other public assistance.

Eligibility

Eligibility depends on income, household, and the coverage category. Pregnancy, disability, and age may affect the route.

Intake

Apply through Ohio Benefits. Call 1-844-640-6446 for application questions, or ask a health-center enrollment worker for help.

Confirm before you send someone

Use current agency screening rather than old income charts. Confirm renewal deadlines, requested evidence, and the assigned managed-care plan.

Sources: <https://benefits.ohio.gov/> <https://ssp.benefits.ohio.gov/>

