

Emergency shelters for individual adults

Version 3 | Reviewed September 16, 2026

A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

Emergency shelters for individual adults

Shelter access and treatment access are separate. For every placement, confirm accessibility, medication storage, service-animal accommodation, household fit, and arrival instructions.

Lutheran Metropolitan Ministry Men's Shelter

Emergency shelter at 2100 Lakeside Avenue. Direct arrival is allowed.

Phone: 211, 216-674-6700

Service

Emergency shelter at 2100 Lakeside Avenue, Cleveland.

Eligibility

Adults who wish to be served in the single-sex men's shelter. This is not a family shelter.

Intake

Adults seeking the men's shelter may come directly to 2100 Lakeside without an appointment. Call 211 or Coordinated Intake for routing and other needs.

Confirm before you send someone

The provider permits direct shelter access even though Coordinated Intake itself is phone-only. Confirm support for personal-care or mobility needs before transport.

Sources: <https://www.lutheranmetro.org/what-we-do/programs/housing-and-shelter/>

YWCA Norma Herr Center

Low-barrier emergency shelter for women. Published ages 18-80.

Phone: 216-674-6700, 211

Service

Low-barrier emergency shelter for women experiencing homelessness.

Eligibility

Women seeking individual shelter. The published description specifies ages 18-80. Request case-specific guidance for anyone outside that range.

Intake

Use Coordinated Intake at 216-674-6700. After hours, use 211. Ask for the current arrival location and placement instructions.

Confirm before you send someone

Pages use both Norma Herr Center and Norma Herr Women's Center. Confirm placement suitability and the current entrance during facility changes.

Sources: <https://www.ywcaofcleveland.org/> <https://www.frontlineservice.org/coordinated-intake>

The City Mission Crossroads Men's Crisis Center

Christ-centered residential crisis programming for men. Call about bed space.

Phone: 216-431-3515, 211

Service

Christ-centered residential crisis and stabilization programming for men, with practical support toward housing.

Eligibility

Adult men seeking this program model. Admission screening and available space govern acceptance.

Intake

Call 216-431-3515 to discuss the program and available bed space. Use the provider's Get Help page for current instructions.

Confirm before you send someone

Ask about length of stay, required programming, work schedules, medications, and clinical needs. Call 211 when same-night placement is needed.

Sources: <https://thecitymission.org/get-help/>

