

In-home support, disability intake, and adult protection

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A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

In-home support, disability intake, and adult protection

These programs address daily living needs that a food or medical referral alone may not resolve.

Options for Independent Living

Assessed in-home support for adults 60+, or ages 18-59 with disabilities, living in a private home.

Phone: 216-420-6700

Service

Assessed support may include personal care, homemaking, meals, medical transportation, safety equipment, chores, and case management.

Eligibility

Cuyahoga residents age 60 or older, or adults 18-59 with disabilities, living in a private home or apartment. Need for daily-living help, financial circumstances, and ineligibility for Medicaid waiver services are considered. Licensed facilities are excluded.

Intake

Call the Cuyahoga County Division of Senior and Adult Services at 216-420-6700 to request an assessment.

Confirm before you send someone

Ask about income-based fees, current service capacity, and which supports the assessment authorizes. This is not uniformly free care.

Sources: <https://hhs.cuyahogacounty.gov/programs/options-for-independent-living>

Cuyahoga County Board of Developmental Disabilities

Eligibility assessment for adult home, employment, day, and assistive-technology supports.

Phone: 216-736-2673

Service

Eligibility assessment and access to adult home, employment, day, communication, and assistive-technology supports.

Eligibility

Adults with developmental disabilities who meet the board's eligibility assessment. A diagnosis alone does not establish eligibility for every service or funding source.

Intake

Call intake at 216-736-2673 or use Apply on the eligibility webpage. Ask what developmental, medical, and functional records are needed.

Confirm before you send someone

Confirm the eligibility decision, service planning, and any waiting or funding limitations.

Sources: <https://www.cuyahogadd.org/eligibility>

Cuyahoga County Adult Protective Services

24/7 reports of abuse, neglect, self-neglect, and exploitation. Immediate danger is still 911.

Phone: 216-420-6700, 911

Service

Reports and assessment of abuse, neglect, self-neglect, and exploitation of vulnerable adults in the community.

Eligibility

Primarily impaired or disabled adults age 60 or older. The county also accepts adults 18-59 with disabilities on a voluntary-participation basis. Licensed-facility situations may require a different reporting route.

Intake

Call 216-420-6700, available 24/7 for confidential reports, or follow the county page to Ohio's reporting portal. For immediate danger call 911.

Confirm before you send someone

Provide the person's location and the specific concern. Ask where to report concerns involving a licensed facility. Adult Protective Services is not emergency medical transport.

Sources: <https://hhs.cuyahogacounty.gov/programs/adult-protective-services>

