

Housing assistance and permanent housing

Version 3 | Reviewed September 16, 2026

A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

Housing assistance and permanent housing

Cuyahoga Metropolitan Housing Authority

Public housing, Housing Choice Vouchers, and project-based housing.

Service

Public housing, Housing Choice Vouchers, and project-based housing pathways.

Eligibility

Households meeting the selected program's income, household, and other admission requirements. Preferences and screening differ.

Intake

Use CMHA's Applicants and Applicant Portals at [cmha.net](https://www.cmha.net/). Apply to the specific program and keep the confirmation and account details.

Confirm before you send someone

Verify the current waiting-list notice before applying. An application is not immediate housing. Use Cuyahoga CMHA, not similarly named Columbus or Clermont agencies.

Sources: <https://www.cmha.net/>

EDEN

Rental assistance and supportive housing. Some programs need a referral.

Phone: 216-961-9690

Service

Housing solutions and rental assistance for people experiencing housing insecurity or homelessness, including specialized supportive housing.

Eligibility

Program-specific. Disability, homelessness, income, and referral requirements may apply. Not every EDEN program accepts direct self-applications.

Intake

Call 216-961-9690 or use EDEN's program and application information. Ask whether an approved case manager or coordinated-entry referral is required.

Confirm before you send someone

Confirm which list is open, required documentation, and the referral agency. Do not assume an old voucher-opening announcement still applies.

Sources: <https://www.edencle.org/> <https://www.adamhsc.org/resources/finding-help/by-provider/eden>

CHN Housing Partners renter supports

Online-only rental-stability help. Once every 24 months if funded.

Phone: 216-574-7100

Service

Rental-stability assistance and housing support.

Eligibility

Program-specific income and housing criteria. Applicants must show the ability to maintain rent after assistance. Financial assistance is available once every 24 months per household.

Intake

Apply using the online Renter Supports application. Paper applications are not accepted. Questions: 216-574-7100.

Confirm before you send someone

Check funding, geographic coverage, and application status. Assistance is not guaranteed. Bring the lease, arrears or eviction information, and requested income records.

Sources: <https://chnhousingpartners.org/renter-resources/renter-supports/>

