

Harm reduction and HIV-related support

Version 3 | Reviewed September 16, 2026

A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

Harm reduction and HIV-related support

Community prevention and practical support can accompany treatment, recovery housing, or other services.

MetroHealth Project DAWN

Confirm before referral

Free naloxone and related supplies at the mobile unit. Call first; published closing times conflict.

Phone: 216-387-6290, 216-778-5677

Service

Free confidential naloxone. Syringe exchange, fentanyl test strips, safer-sex supplies, HIV and hepatitis C testing, and benefit connections are listed.

Eligibility

Naloxone access includes people at risk of opioid overdose, people in recovery, and people who know someone at risk. Other services have their own screening.

Intake

Mobile unit at 3370 West 25th Street, Cleveland. Call 216-387-6290. Naloxone visits are listed as walk-in, without an appointment, taking about 15 minutes.

Confirm before you send someone

The page lists conflicting weekday closing times. Call before travel for the day's location, hours, and requested services. Office of Opioid Safety: 216-778-5677.

Sources: <https://www.metrohealth.org/en/community/office-of-opioid-safety/project-dawn-expanded-mobile-unit/>

AIDS Taskforce of Greater Cleveland

Confirm before referral

HIV case management and possible help with nutrition, medical rides, housing, or utilities.

Phone: 216-621-0766

Service

HIV case management and access to nutrition, medical transportation, and housing or utility support, subject to the specific program and funding.

Eligibility

People with documented HIV in its service area, including Cuyahoga County. Income, insurance, and residency screening apply.

Intake

Call intake at 216-621-0766 extension 2911. The page describes caseworker assignment within 48-72 hours. Gather residency, income, and insurance records. Staff can help obtain diagnosis documentation with consent.

Confirm before you send someone

Request current income limits. The website includes a 2019 dollar chart and inconsistent threshold wording. Do not use that chart to deny a referral. Ask which practical-assistance funds are accepting requests.

Sources: <https://clevelandtaskforce.org/access/services-v2/>

