

Groceries: frequent pickup and neighborhood access

Version 3 | Reviewed September 16, 2026

A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

Groceries: frequent pickup and neighborhood access

May Dugan Center

Weekly prepacked groceries and a clothing room. Reserve ahead; no same-day appointments.

Phone: 216-631-5800

Service

Prepacked groceries and produce, with meat when available. Clothing room offers up to 10 items per person weekly.

Eligibility

Community members in need. Food: one household visit weekly. Ask about food registration and documents. Clothing: no ID required; sign-out required.

Intake

Food: Wednesday 11:30 a.m.-6 p.m.; Friday 11:30 a.m.-3:30 p.m. Walk-ins while supplies last. Reserve ahead at 216-631-5800 ext. 300 or online. No same-day appointments. Front desk: ext. 100.

Confirm before you send someone

Proxy form permits pickup for up to four households. Clothing: Monday, Wednesday, and Friday 9:30 a.m.-2:30 p.m. Call first because an attendant must be present. Confirm the arrival address and food eligibility.

Sources: <https://www.maydugancenter.org/food>

Food Bank Community Resource Center

Food market at 15500 South Waterloo Road. Building hours are not the market schedule.

Phone: 216-738-2067

Service

Food market and connections to onsite community partners. Client location: 15500 South Waterloo Road, Cleveland.

Eligibility

Adults and households meeting applicable food-program criteria. Partner programs have separate eligibility. Ask about market registration and income screening.

Intake

Call the Food Bank Help Center, 216-738-2067, for market intake. Open the current monthly calendar before choosing a visit.

Confirm before you send someone

Building hours are not the market schedule. Confirm appointment-only periods, senior shopping hours, household visit limits, and documents. Diaper or partner events have separate dates and stock limits.

Sources: <https://www.greaterclevelandfoodbank.org/get-help/community-resource-center> <https://www.greaterclevelandfoodbank.org/get-help/faqs>

Cuyahoga County Public Library mobile pantries

Drive-through distributions with the Food Bank. First come, first served.

Service

Drive-through food distributions with the Food Bank at participating library branches.

Eligibility

Households needing food. Registration occurs onsite. First come, first served while supplies last.

Intake

Use the library's Mobile Pantry calendar. Posted distribution window: 1:30-3 p.m. September 2026 examples on the calendar included Brook Park on September 16 and Garfield Heights on September 22.

Confirm before you send someone

Recheck dates, weather cancellations, and the branch address. Ask the branch about access without a car. Dated examples are not a permanent monthly schedule.

Sources: <https://cuyahogalibrary.org/mobile-pantry>

