

Changes that need a fresh check

Version 3 | Reviewed September 16, 2026

A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

Check first

Changes that need a fresh check

Do not use the items below as proof of currently available walk-in care. They are listed so an outdated referral is not reused. Version 3 was reviewed online on September 16, 2026. Before each referral, reopen the linked source. Review phone numbers, closures, and intake at least quarterly.

- Recovery Resources clinical care routes to MetroHealth at 216-778-4428.
- Front Steps is now Rising Well at 216-781-2250.
- CHN directs HEAP and PIPP inquiries to Step Forward at 216-480-4327.
- Jordan 4 Change's treatment location and schedule need direct confirmation.
- For each completed referral, record the provider, program, eligibility basis, contact person, date checked, application route, documents, appointment or waitlist outcome, transportation, and the next follow-up. "The website lists the service" is different from "the provider accepted this client."

Glick Center and Rosary Hall

Not open yet

Not open as of the September 16, 2026 review. Do not refer clients there yet.

Phone: 216-623-6888, 988

Service

The Centers announces the Glick Center opening September 28, 2026. Its Rosary Hall withdrawal-management unit is announced for January 2027.

Eligibility

Not yet open as of this guide's September 16, 2026 review. Future eligibility and admission arrangements must be confirmed after launch.

Intake

Use FrontLine crisis support at 216-623-6888 or 988 for a present crisis, and the currently listed substance use providers for treatment assessment.

Confirm before you send someone

Do not refer clients to a future facility or assume an old crisis-center address still accepts walk-ins. Recheck the provider announcement after the planned dates.

Sources: <https://thecentersohio.org/grc/>

Bishop William M. Cosgrove Center

Confirm before referral

Onsite service is unconfirmed. Do not use this address for Coordinated Intake.

Phone: 216-781-8262, 800-860-7373, 211

Service

Historical listings describe meals, a pantry, and other basic-needs services. An official 2025 notice reported a temporary service pause for renovation.

Eligibility

This review did not establish a clear reopening notice. Treat current onsite service as unconfirmed.

Intake

Call 216-781-8262 or Catholic Charities central intake at 1-800-860-7373 before any referral or travel. Use 211 and food-network maps for alternatives.

Confirm before you send someone

The historical address is 1736 Superior Avenue. Do not use this address for FrontLine Coordinated Intake, which is now phone-only.

Sources: <https://www.ccdocle.org/locations/bishop-william-m-cosgrove-center> <https://www.dioceseofcleveland.org/>

