

Forged in the Fire

Shelters for adults with families

Version 3 | Reviewed September 16, 2026

A practical referral guide for advocates serving adults age 18 and older in Cuyahoga County, Ohio. Family and maternity programs are included for adult clients with dependents. Programs with a narrower age range are identified. An out-of-county treatment link is labeled when it matters.

Provider, government, and community webpages were reviewed for service descriptions, contact details, and published intake criteria. No provider was called, and bed availability, funding, and appointment capacity were not confirmed in real time.

Urgent contacts

Immediate danger: 911. Life-threatening emergency. Do not wait for routine intake.

Behavioral health crisis: 988. Call or text 988. FrontLine local crisis line: 216-623-6888.

Homeless shelter intake: 216-674-6700. Coordinated Intake, Monday-Friday, 8 a.m.-6 p.m. Phone only.

After hours: 211. Evenings, weekends, and when the first referral cannot help.

Shelters for adults with families

These programs are listed because the client is an adult parent or caregiver. Children may accompany the adult. Child-only placement programs are not listed as adult shelters.

Salvation Army Zelma George Family Shelter

Emergency family shelter at Harbor Light, 1710 Prospect Avenue East.

Phone: 216-674-6700, 211, 216-781-3773

Service

Emergency family shelter within Harbor Light Complex, 1710 Prospect Avenue East, Cleveland.

Eligibility

Families experiencing homelessness. Confirm accepted family composition and children's ages during county intake.

Intake

Call Coordinated Intake at 216-674-6700 or 211 after hours. Harbor Light's general information number is 216-781-3773.

Confirm before you send someone

Request family placement rather than detox, men's transitional housing, or the community-corrections program. Each has a different admission route.

Sources: <https://easternusa.salvationarmy.org/northeast-ohio/clevelandharborlight/who-we-are/> <https://easternusa.salvationarmy.org/northeast-ohio/clevelandharborlight/contact-us/>

Family Promise of Greater Cleveland

Temporary shelter and case management for homeless families.

Phone: 216-674-6700, 211

Service

Temporary shelter and case management helping families obtain housing, employment, and needed services.

Eligibility

Homeless families of any composition, according to the provider. Shelter is free. Confirm dependent-child and household requirements.

Intake

Begin with Coordinated Intake at 216-674-6700 or 211. Use Family Promise's How to Access Shelter and Support link for program guidance.

Confirm before you send someone

Do not assume an adult couple without dependents qualifies. Confirm family configuration, capacity, and assignment before traveling.

Sources: <https://familypromisecle.org/> <https://www.frontlineservice.org/coordinated-intake>

West Side Catholic Center Moriah House

Family shelter, plus a separate pathway for female veterans.

Phone: 216-674-6700, 216-631-4741

Service

Family shelter with meals, basic supplies, housing navigation, and case management. The provider also lists beds for female veterans.

Eligibility

Families experiencing homelessness. The female-veteran pathway has its own screening.

Intake

County placement: 216-674-6700. Housing-program information: 216-631-4741. Female veterans: extension 108.

Confirm before you send someone

3135 Lorain Avenue is the center's public contact address. Obtain actual shelter arrival instructions. Ask about household composition and housing-assistance eligibility.

Sources: <https://www.wsccenter.org/housingsupport>

